Coverage for: Individual + Family | Plan Type: PPO

The Summary of Benefits and Coverage (SBC) document will help you choose a health plan. The SBC shows you how you and the plan would share the cost for covered health care services. NOTE: Information about the cost of this plan (called the premium) will be provided separately. This is only a summary. For more information about your coverage, or to get a copy of the complete terms of coverage, visit <a href="https://www.bcbsil.com">www.bcbsil.com</a> or by calling 1-800-458-6024. For general definitions of common terms, such as allowed amount, <a href="https://www.health.care.gov/sbc-glossary/">balance billing</a>, <a href="https://www.health.care.gov/sbc-glossary/">coinsurance</a>, <a href="https://www.health.care.gov/sbc-glossary/">copayment</a>, <a href="https://www.health.care.gov/sbc-glossary/">deductible</a>, <a href="https://www.health.care.gov/sbc-glossary/">provider</a>, or call 1-855-756-4448 to request a copy.

<b>Important Questions</b>	Answers	Why This Matters:
What is the overall deductible?	For In-Network: \$500 Individual /\$1,500 Family For Out-of-Network: \$1,000 Individual /\$3,000 Family	Generally, you must pay all of the costs from <u>providers</u> up to the <u>deductible</u> amount before this <u>plan</u> begins to pay. If you have other family members on the <u>plan</u> , each family member must meet their own individual <u>deductible</u> until the total amount of <u>deductible</u> expenses paid by all family members meets the overall family <u>deductible</u> .
Are there services covered before you meet your deductible?	Yes. Certain <u>preventive care</u> , services that charge a <u>copay</u> , <u>prescription drugs</u> , and emergency room services are covered before you meet your <u>deductible</u> .	This <u>plan</u> covers some items and services even if you haven't yet met the <u>deductible</u> amount. But a <u>copayment</u> or <u>coinsurance</u> may apply. For example, this <u>plan</u> covers certain <u>preventive</u> <u>services</u> without <u>cost-sharing</u> and before you meet your <u>deductible</u> . See a list of covered <u>preventive services</u> at <u>www.healthcare.gov/coverage/preventive-care-benefits/</u> .
Are there other deductibles for specific services?	Yes. Per occurrence: \$300 <u>Out-of-Network</u> inpatient admission. There are no other specific <u>deductibles</u> .	You must pay all of the costs for these services up to the specific <u>deductible</u> amount before this <u>plan</u> begins to pay for these services.
What is the <u>out-of-pocket</u> <u>limit</u> for this <u>plan</u> ?	For In-Network \$1,000 Individual /\$3,000 Family For Out-of-Network \$2,000 Individual /\$6,000 Family Prescription drug expense limit: \$1,000 Individual/\$3,000 Family	The <u>out-of-pocket limit</u> is the most you could pay in a year for covered services. If you have other family members in this <u>plan</u> , they have to meet their own <u>out-of-pocket limits</u> until the overall family <u>out-of-pocket limit</u> has been met.
What is not included in the out-of-pocket limit?	<u>Premiums</u> , <u>balance-billing</u> charges and health care this <u>plan</u> doesn't cover.	Even though you pay these expenses, they don't count toward the <u>out-of-pocket limit</u> .
Will you pay less if you use a network provider?	Yes. See <u>www.bcbsil.com</u> or call 1-800-458-6024 for a list of <u>Network Providers</u> .	This <u>plan</u> uses a <u>provider network</u> . You will pay less if you use a <u>provider</u> in the <u>plan's network</u> . You will pay the most if you use an <u>out-of-network provider</u> , and you might receive a bill from a <u>provider</u> for the difference between the <u>provider's</u> charge and what your <u>plan</u> pays ( <u>balance billing</u> ). Be aware, your <u>network provider</u> might use an <u>out-of-network provider</u> for some services (such as lab work). Check with your <u>provider</u> before you get services.

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<b>Important Questions</b>	Answers	Why This Matters:
Do you need a <u>referral</u> to	No.	You can see the specialist you choose without a referral.
see a <u>specialist</u> ?		



All copayment and coinsurance costs shown in this chart are after your deductible has been met, if a deductible applies.

		What You Will Pay			
Common Medical Event	Services You May Need	In-Network Providers (You will pay the least)	Out-of-Network Providers (You will pay the most)	Limitations, Exceptions, & Other Important Information	
	Primary care visit to treat an injury or illness	\$20 <u>copay</u> /visit; <u>deductible</u> does not apply	30% coinsurance	None	
	<u>Specialist</u> visit	\$40 <u>copay</u> /visit; <u>deductible</u> does not apply	30% coinsurance		
If you visit a health care provider's office or clinic	Preventive care/screening/ immunization	No Charge; <u>deductible</u> does not apply	30% coinsurance	Certain women's <u>preventive services</u> will be covered with no cost to the member. For a full list of these services, please contact BCBS Customer Service.  You may have to pay for services that aren't preventive. Ask your <u>provider</u> if the services needed are preventive. Then check what your <u>plan</u> will pay for.	
If you have a test	<u>Diagnostic test</u> (x-ray, blood work)	10% coinsurance	30% coinsurance	Preauthorization may be required; see your benefit booklet* for details.	
	Imaging (CT/PET scans, MRIs)	10% <u>coinsurance</u>	30% <u>coinsurance</u>	beliefit bookiet for details.	

<sup>\*</sup>For more information about limitations and exceptions, see the <u>plan</u> or policy document at <u>www.bcbsil.com</u>.

What You Will Pay				
Common Medical Event	Services You May Need	In-Network Providers (You will pay the least)	Out-of-Network Providers (You will pay the most)	Limitations, Exceptions, & Other Important Information
If you need drugs to	Generic drugs	\$10 Retail <u>copay</u> / prescription; \$20 Mail order <u>copay</u> / prescription	\$10 Retail <u>copay</u> / prescription	For <u>Out-of-Network</u> drug provider you are responsible for 25% of the eligible amount
treat your illness or condition  More information about	Preferred brand drugs	\$40 Retail <u>copay</u> / prescription; \$80 Mail order <u>copay</u> / prescription	\$40 Retail copay/prescription	after the <u>copay</u> . Retail covers a 30 day supply mail order covers a 90 day supply.
prescription drug coverage is available at www.bcbsil.com	Non-preferred brand drugs	\$60 Retail <u>copay</u> / prescription; \$120 Mail order <u>copay</u> / prescription	\$60 Retail <u>copay</u> / prescription	Certain women's preventive services will be covered with no cost to the member. RX Out-of-Pocket Expense Limit:
	Specialty drugs	Various <u>copayments</u> may apply	Not Covered	\$1,000 Individual/\$3,000 Family
If you have outpatient	Facility fee (e.g., ambulatory surgery center)	10% coinsurance	30% coinsurance	Preauthorization may be required.
surgery	Physician/surgeon fees	10% coinsurance	30% coinsurance	None
	Emergency room care	\$150 <u>copay</u> /visit; <u>deductible</u> does not apply	\$150 <u>copay</u> /visit; <u>deductible</u> does not apply	Copay waived if admitted.
If you need immediate medical attention	Emergency medical transportation	10% coinsurance	10% <u>coinsurance</u>	<u>Preauthorization</u> may be required for non-emergency transportation; see your benefit booklet* for details.
	<u>Urgent care</u>	10% coinsurance	30% coinsurance	None
If you have a hospital stay	Facility fee (e.g., hospital room)	10% coinsurance	30% coinsurance	Preauthorization required; see your benefit booklet* for details. \$300 deductible per admission for Out-of-Network Providers.
	Physician/surgeon fees	10% coinsurance	30% coinsurance	None

 $<sup>\</sup>textbf{*} For more information about limitations and exceptions, see the \underline{\textbf{plan}} \ or \ policy \ document \ at \ \underline{\textbf{www.bcbsil.com}}.$ 

			What You	ı Will Pay	
	Common Medical Event	Services You May Need	<u>In-Network Providers</u> (You will pay the least)	Out-of-Network Providers (You will pay the most)	Limitations, Exceptions, & Other Important Information
	f you need mental lealth, behavioral	Outpatient services	10% coinsurance	30% coinsurance	Preauthorization may be required; see your benefit booklet* for details. PCP copay applies to psychotherapy visit only.
health, o	nealth, or substance abuse services	Inpatient services	10% coinsurance	30% coinsurance	Preauthorization required. \$300 deductible per admission Out-of-Network Providers.
		Office visits	\$20 <u>copay</u> /visit; <u>deductible</u> does not apply	30% coinsurance	<u>Copay</u> applies to first prenatal visit (per pregnancy).
If y	ou are pregnant	Childbirth/delivery professional services	10% coinsurance	30% coinsurance	Cost sharing does not apply for preventive services. Depending on the type of services, a copayment, coinsurance, or deductible may apply. Maternity care may include tests and services described elsewhere in the SBC (i.e. ultrasound.)
		Childbirth/delivery facility services	10% coinsurance	30% coinsurance	Preauthorization required. \$300 deductible per admission for Out-of-Network Providers.

 $<sup>\</sup>textbf{*} For more information about limitations and exceptions, see the \underline{\textbf{plan}} \ or \ policy \ document \ at \ \underline{\textbf{www.bcbsil.com}}.$ 

		What Yo	u Will Pay	
Common Medical Event	Services You May Need	In-Network Providers (You will pay the least)	Out-of-Network Providers (You will pay the most)	Limitations, Exceptions, & Other Important Information
	Home health care	10% coinsurance	30% coinsurance	
	Rehabilitation services	10% coinsurance	30% coinsurance	<u>Preauthorization</u> required.
	Habilitation services	10% coinsurance	30% coinsurance	
If you need help	Skilled nursing care	10% coinsurance	30% coinsurance	Preauthorization required. \$300 <u>deductible</u> per admission for <u>Out-of-Network Providers</u> .
recovering or have other special health needs	Durable medical equipment	10% <u>coinsurance</u>	30% coinsurance	Preauthorization required. Benefits are limited to items used to serve a medical purpose. <u>Durable Medical Equipment</u> benefits are provided for both purchase and rental equipment (up to the purchase price).
	Hospice services	10% coinsurance	30% coinsurance	Preauthorization required. \$300 <u>deductible</u> per admission for <u>Out-of-Network Providers</u> .
If your shild needs	Children's eye exam	Not Covered	Not Covered	
If your child needs dental or eye care	Children's glasses	Not Covered	Not Covered	None
uental of eye care	Children's dental check-up	Not Covered	Not Covered	

#### **Excluded Services & Other Covered Services:**

# Services Your Plan Generally Does NOT Cover (Check your policy or plan document for more information and a list of any other excluded services.)

- Acupuncture
- Cosmetic surgery
- Dental care (Adult and Children)

- Long-term care
- Routine eye care (Adult and Children)
- Routine foot care (with the exception of person with diagnosis of diabetes)
- Weight loss programs

## Other Covered Services (Limitations may apply to these services. This isn't a complete list. Please see your plan document.)

- Bariatric surgery
- · Chiropractic care
- Hearing aids

- Infertility treatment
- Most coverage provided outside the United States.
   See www.bcbsil.com
- Non-emergency care when traveling outside the U.S.
  - Private-duty nursing (with the exception of inpatient private duty nursing)

Your Rights to Continue Coverage: There are agencies that can help if you want to continue your coverage after it ends. The contact information for those agencies is: the <u>plan</u> at 1-800-458-6024, U.S. Department of Labor's Employee Benefits Security Administration at 1-866-444-EBSA (3272) or <a href="https://www.dol.gov/ebsa/healthreform">www.dol.gov/ebsa/healthreform</a>, or Department of Health and Human Services, Center for Consumer Information and Insurance Oversight, at 1-877-267-2323 x61565 or <a href="https://www.cciio.cms.gov">www.cciio.cms.gov</a>. Other coverage options may be available to you too, including buying individual insurance coverage through the <a href="https://www.HealthCare.gov">Health Care.gov</a> or call 1-800-318-2596.

**Your Grievance and Appeals Rights:** There are agencies that can help if you have a complaint against your <u>plan</u> for a denial of a <u>claim</u>. This complaint is called a <u>grievance</u> or <u>appeal</u>. For more information about your rights, look at the explanation of benefits you will receive for that medical <u>claim</u>. Your <u>plan</u> documents also provide complete information on how to submit a <u>claim</u>, <u>appeal</u>, or a <u>grievance</u> for any reason to your <u>plan</u>. For more information about your rights, this notice, or assistance, contact: Blue Cross and Blue Shield of Illinois at 1-800-458-6024 or visit <u>www.bcbsil.com</u>, or contact the U.S. Department of Labor's Employee Benefits Security Administration at 1-866-444-EBSA (3272) or visit <u>www.dol.gov/ebsa/healthreform</u>. Additionally, a consumer assistance program can help you file your <u>appeal</u>. Contact the Illinois Department of Insurance at (877) 527-9431 or visit <u>http://insurance.illinois.gov</u>.

## **Does this plan provide Minimum Essential Coverage? Yes**

Minimum Essential Coverage generally includes plans, health insurance available through the Marketplace or other individual market policies, Medicare, Medicaid, CHIP, TRICARE, and certain other coverage. If you are eligible for certain types of Minimum Essential Coverage, you may not be eligible for the premium tax credit.

### **Does this plan meet the Minimum Value Standards? Yes**

If your plan doesn't meet the Minimum Value Standards, you may be eligible for a premium tax credit to help you pay for a plan through the Marketplace.

## **Language Access Services:**

Spanish (Español): Para obtener asistencia en Español, llame al 1-800-458-6024.

Tagalog (Tagalog): Kung kailangan ninyo ang tulong sa Tagalog tumawag sa 1-800-458-6024.

Chinese (中文): 如果需要中文的帮助,请拨打这个号码 1-800-458-6024.

Navajo (Dine): Dinek'ehgo shika at'ohwol ninisingo, kwiijigo holne' 1-800-458-6024.

To see examples of how this plan might cover costs for a sample medical situation, see the next section.

## **About These Coverage Examples:**



**This is not a cost estimator.** Treatments shown are just examples of how this <u>plan</u> might cover medical care. Your actual costs will be different depending on the actual care you receive, the prices your providers charge, and many other factors. Focus on the cost sharing amounts (deductibles, copayments and coinsurance) and excluded services under the plan. Use this information to compare the portion of costs you might pay under different health plans. Please note these coverage examples are based on self-only coverage.

## Peg is Having a Baby

(9 months of in-network pre-natal care and a hospital delivery)

■ The <u>plan's</u> overall <u>deductible</u>	\$500
Specialist copayment	\$40
■ Hospital (facility) coinsurance	10%
Other coinsurance	10%

#### This EXAMPLE event includes services like:

<u>Specialist</u> office visits (*prenatal care*) Childbirth/Delivery Professional Services Childbirth/Delivery Facility Services Diagnostic tests (ultrasounds and blood work) Specialist visit (anesthesia)

Total Example Cost	\$12,700		
In this example, Peg would pay:			
Cost Sharing			
<u>Deductibles</u>	\$500		
<u>Copayments</u>	\$20		
<u>Coinsurance</u>	\$500		
What isn't covered			
Limits or exclusions	\$60		
The total Peg would pay is	\$1,060		

# **Managing Joe's Type 2 Diabetes** (a year of routine in-network care of a well-controlled condition)

■ The <u>plan's</u> overall <u>deductible</u>	\$500
Specialist copayment	\$40
■ Hospital (facility) coinsurance	10%
Other coinsurance	10%

#### This EXAMPLE event includes services like:

Primary care physician office visits (including disease education) Diagnostic tests (blood work) Prescription drugs

Durable medical equipment (qlucose meter)

In this example, Joe would pay:			
Cost Sharing			
<u>Deductibles</u>	\$500		
<u>Copayments</u>	\$500		
<u>Coinsurance</u>	\$0		
What isn't covered			
Limits or exclusions \$20			
The total Joe would pay is \$1,02			

## Mia's Simple Fracture (in-network emergency room visit and follow up care)

■ The <u>plan's</u> overall <u>deductible</u>	\$500
Specialist copayment	\$40
Hospital (facility) coinsurance	10%
Other coinsurance	10%

#### This EXAMPLE event includes services like:

Emergency room care (including medical supplies) Diagnostic test (x-ray)

Durable medical equipment (crutches) Rehabilitation services (physical therapy)

\$5,600	<b>Total Example Cost</b>	\$2,800		
In this example, Mia would pay:				
	Cost Sharing			
\$500	<u>Deductibles</u>	\$500		
\$500	<u>Copayments</u>	\$300		
\$0	<u>Coinsurance</u>	\$100		
	What isn't covered			
\$20	Limits or exclusions	\$0		
\$1,020	The total Mia would pay is	\$900		

\*Note: Patient Pays Amount is capped at the individual out of pocket limit. Total Amounts may not add up due to rounding.

**Total Example Cost** 



A Division of Health Care Service Corporation, a Mutual Legal Reserve Company

### Health care coverage is important for everyone.

If you, or someone you are helping, have questions, you have the right to get help and information in your language at no cost. To talk to an interpreter, call 855-710-6984. We provide free communication aids and services for anyone with a disability or who needs language assistance.

We do not discriminate on the basis of race, color, national origin, sex, gender identity, age, sexual orientation, health status or disability. If you believe we have failed to provide a service, or think we have discriminated in another way, contact us to file a grievance.

Office of Civil Rights Coordinator 300 E. Randolph St., 35th Floor

Chicago, IL 60601

855-664-7270 (voicemail) Phone:

TTY/TDD: 855-661-6965 855-661-6960 Fax:

You may file a civil rights complaint with the U.S. Department of Health and Human Services, Office for Civil Rights, at:

U.S. Dept. of Health & Human Services 200 Independence Avenue SW

Room 509F, HHH Building 1019 Washington, DC 20201

Phone: 800-368-1019 800-537-7697 TTY/TDD:

https://ocrportal.hhs.gov/ocr/smartscreen/main.jsf Complaint Portal:

https://www.hhs.gov/civil-rights/filing-a-Complaint Forms:

complaint/complaint-process/index.html

	To receive language or communication assistance free of charge, please call us at 855-710-6984.
Español	Llámenos al 855-710-6984 para recibir asistencia lingüística o comunicación en otros formatos sin costo.
العربية	لتلقي المساعدة اللغوية أو التواصل مجانًا، يرجى الاتصال بنا على الرقم 6984-710-855.
繁體中文	如欲獲得免費語言或溝通協助,請撥打855-710-6984與我們聯絡。
Français	Pour bénéficier gratuitement d'une assistance linguistique ou d'une aide à la communication, veuillez nous appeler au 855-710-6984.
Deutsch	Um kostenlose Sprach- oder Kommunikationshilfe zu erhalten, rufen Sie uns bitte unter 855-710-6984 an.
У́ <b>⊕</b> Ӻ <b>Ш</b> η	Q LHULL-SOHUK, XUJI KK LEI EIBBELLHIK, NHULHLEIR, XHULLIFT, PRE-SEIBBESS-710-6984 TJF VaG VFΣ
اب <b>ي</b> ق ښ	⊒ڒڂ ۺڂڒڏ 10-710-858 ڙڍڙڙ ڏڏج جيڙڛڇ؞ڎڒڂ ڗ□ڙ ڌڙڙڊڊ ڒڙڇڍڙڙڙيڙ ٿ € پخ ٿ
Italiano	Per assistenza gratuita alla lingua o alla comunicazione, chiami il numero 855-710-6984.
	언어 또는 의사소통 지원을 무료로 받으려면 855-710-6984번으로 전화해 주세요.
Navajo	Nin1: Doo bilag1ana bizaad dinits'1'g00, sh1 ata' hodooni n7n7zingo, t'11j77k'eh bee n1haz'1. 1-866-560-4042 j8 hod7lni.
فارسى	برای دریافت کمک زبانی یا ارتباطی رایگان، لطفاً با شماره 6984-710-855 تماس بگیرید.
Polski	Aby uzyskać bezpłatną pomoc językową lub komunikacyjną, prosimy o kontakt pod numerem 855-710-6984.
Русский	Чтобы бесплатно воспользоваться услугами перевода или получить помощь при общении, звоните нам по телефону 855-710-6984.
Tagalog	Para makatanggap ng tulong sa wika o komunikasyon nang walang bayad, pakitawagan kami sa 855-710-6984.
اردو	مفت میں زبان یا مواصلت کی مدد موصول کرنے کے لیے، براہِ کرم ہمیں 6984-710-855 پر کال کریں۔
Tiếng Việt	Để được hỗ trợ ngôn ngữ hoặc giao tiếp miễn phí, vui lòng gọi cho chúng tôi theo số 855-710-6984.